BON SECOURS MERCY HEALTH (BSMH)

Compliance & Privacy Professionals

- **Geographic Regional Issue: Contact your local officer first**
- **System-wide Issue: Contact the BSMH Corporate Office**
- **Revenue Cycle Issue: Contact Revenue Cycle**

Select the Correct Geographic Location Below so that Your Concern is Reviewed by the Correct Personnel

BSMH Corporate Office

Compliance	Privacy/Security
Donna Abbondandolo - Chief Compliance Officer Phone: (513) 952-4293 Email: Dabbondandolo@BSMHealth.org **James DeGloria - VP Compliance** Phone: (516) 427-0076 Email: JDeGloria@mercy.com **Brian Mlinarsik - System Director, Compliance** Phone: (330) 480-3240 Email: brian_mlinarsik@mercy.com **Brian Wells - System Director, Compliance** Phone: (513) 952-4634 Email: bawells@mercy.com	**Sandra Brown, VP, Chief Privacy Officer** Phone: 860-549-2111 Email: SCBrown@BSMHealth.org **Mike Gomez - Chief Information Security Officer** Phone: (513) 952-5685 Email: mjgomez@BSMHealth.org

SELECT THE CORRECT GEOGRAPHIC LOCATION

Cincinnati, OH

Compliance	Privacy
Christa Nordlund - Director, Compliance Phone: (513) 952-4743 Fax: (513) 952-5392 Email: cfnordlund@mercy.com	**Emily Hord - Privacy Director** Phone: (513) 952-5089 Email: ehord@mercy.com

Greenville, SC

Compliance	Privacy
Clintonette Garrison - Director, Compliance Phone: (601) 918-2012 Email: Clintonette_Garrison@bshsi.org	**Saundra Richards - Privacy Analyst** Phone: (864) 282-4948 Email: saundra_richards@bshsi.org

Hampton Roads, VA

Compliance	Privacy
Valerie Clark - Director, Compliance Phone: (757) 570-8495 Email: Valerie_Clark@bshsi.org	**Saundra Richards - Privacy Analyst** Phone: (864) 282-4948 Email: saundra_richards@bshsi.org

Lima, OH

Compliance	Privacy
Cyndi Porter - Director, Compliance Phone: (270) 444-2479 Email: cvporter@mercy.com	**Christina Hendricks - Privacy Director** Phone: (330) 480-1548 Email: chendricks@mercy.com

Lorain, OH

Compliance	Privacy
JoLynn Goldner - Director, Compliance Phone: (330) 565-4135 Email: jagoldner@mercy.com	**Christina Hendricks - Privacy Director** Phone: (330) 480-1548 Email: chendricks@mercy.com

Paducah, KY

Compliance	Privacy
Cyndi Porter - Director, Compliance Phone: (270) 444-2479 Fax: (270) 415-4067 Email: cvporter@mercy.com	**Emily Hord - Privacy Director** Phone: (513) 952-5089 Email: ehord@mercy.com

GEOGRAPHIC LOCATIONS CONTINUED

Richmond, VA

Compliance	Privacy
Tim Musselman - Director, Compliance Phone: (804) 897-6926 Email: Timothy_Musselman@bshsi.org	**Karen Green - Privacy Analyst** Phone: (804) 553-7826 Email: karen_green@bshsi.org

Springfield, OH

Compliance	Privacy
Cyndi Porter - Director, Compliance Phone: (270) 444-2479 Email: cvporter@mercy.com	**Ashley Campbell - Privacy Analyst** Phone: (330) 480-2176 Email: ACampbell3@mercy.com

St. Petersburg, FL

Compliance	Privacy
Clintonette Garrison - Director, Compliance Phone: (601) 918-2012 Email: Clintonette_Garrison@bshsi.org	**Saundra Richards - Privacy Analyst** Phone: (864) 282-4948 Email: saundra_richards@bshsi.org

Toledo, OH

Compliance	Privacy
Shemekia Alexander - Director, Compliance Phone: (419) 251-1849 Fax: (419) 251-0546 Email: shemekia_alexander@mercy.com	**Christina Hendricks - Privacy Director** Phone: (330) 480-1548 Email: chendricks@mercy.com

Youngstown, OH

Compliance	Privacy
Jolynn Goldner - Director, Compliance Phone: (330) 480-6167 Fax: (330) 480-2766 Email: jagoldner@mercy.com	**Christina Hendricks - Privacy Director** Phone: (330) 480-1548 Email: chendricks@mercy.com

Compliance Operations

Compliance	Privacy
Joanne Freeman - System Director, Compliance Phone: (513) 952-4154 Cell: (513) 284-7373 Email: jfreeman@mercy.com	**Sandra Brown, VP, Chief Privacy Officer** Phone: 860-549-2111 Email: SCBrown@BSMHealth.org

Healthcare Without Walls

Compliance	Privacy
Matt Potter - System Director, Compliance Phone: (513) 952-4744 Fax: (513) 952-5410 Email: mpotter@mercy.com	**Emily Hord - Privacy Director** Phone: (513) 952-5089 Email: ehord@mercy.com

Revenue Cycle

Compliance	Privacy
James DeGloria - VP Compliance Revenue Cycle Transactions / Ensemble Phone: (646) 831-3217 Email: JDeGloria@mercy.com **Dena Knippen - System Director, Acute Coding Compl.** Revenue Cycle Regulatory / Operations Phone: (419) 226-9216 Email: djknippen@mercy.com **Joanne Austin, Director, Compliance Provider** Revenue Cycle Regulatory / Operations Phone: (804) 683-8010 Email: joanne_austin@bshsi.org **Rachel Richert, Director, Revenue Cycle Compliance** Joint Ventures - Revenue Cycle Phone: (804) 683-8010 Email: joanne_austin@bshsi.org	**Christina Hendricks - Privacy Director** Phone: (330) 480-1548 Email: chendricks@mercy.com

BSMH Ethics Help Line
1-888-302-9224 or online at www.bsmhethicshelpline.org using the on-line link.
BSMH Service Desk
Immediately report any misdirected, lost or stolen information or electronic resources or devices to BSMH Service Desk (833-691-4357) so that the organization can initiate proper corrective action.